

S e r v i c e s

Procure ♦ Manage ♦ Optimize

ProServiz[®]

A Business Process Management Solution for

**Supplier Relationship
and
Contract Staff Management**



Business Value ProvisioningSM

Solution Overview

ProServiz® powers the enterprises with a sophisticated services e-procurement and e-management solution.

ProServiz® is total services procurement, delivery and management solution that cater to all activities involved in the services supply chain. From requisition for service to payment for the service, all steps are fully automated, tracked, stored and more importantly related.

ProServiz® is a server based, zero client software solution built with pure internet architecture. The product offering is augmented by full integration, support and maintenance services.

Our complementary services include Application Hosting through our ASP model and business service provisioning.

Proserviz® enables organizations with increased business agility and efficiency by providing "just in time" staffing solutions designed to give your business unmatched competitive edge."

Our value proposition

ProServiz®

Optimizing Services Supply Chain

Key Features

- *Web based B2B solution*
- *Automation of total services supply chain*
- *Connects processes, people and data*
- *Process oriented architecture*
- *Ability to customize roles and workflow*
- *Interface with ERP and legacy systems*
- *Open Java Standards Architecture – J2EE*
- *Highly scalable solution*

The Benefits

- *Gain control and visibility over your services spend*
- *Increase workforce performance and improve business output*
- *Leverage internet to strengthen business relationships*
- *Collaborate with suppliers in real time*
- *Streamline and optimize business processes*
- *Enforce policy and process compliance*
- *Eliminate information redundancy, process delays, accounting errors and excessive paper work.*

The People...

“ProServiz® enables your business with increased capability, productivity and optimization of business assets in managing services procurement— whether it is people, processes or technology”

Executives

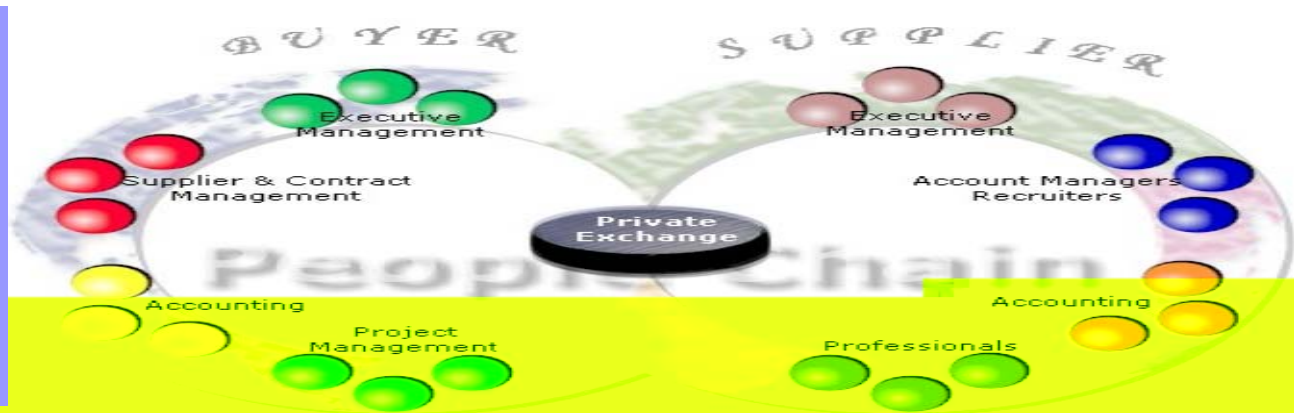
Like never before, executives will gain visibility into the details of services spend. All the information on complete Services Supply Chain is at fingertips.

Project Managers

Draft a requisition quickly and broadcast it to the suppliers; process the candidate profiles; approve time and expense; project accounting; and communicate with various people in the chain using the system’s messaging framework.

Procurement Staff

Manage supplier relationship – agreements, contracts, rate cards, contacts, and communications. manage policies and processes. Execute work orders, manage automated invoicing and track vendors’ performance.



Vendor Staff

Receive requisitions, respond with candidate submissions, execute work orders and manage automated billing. Have an opportunity to automate and streamline transactions with the customer and hence reduce the overhead costs. Cost savings on overheads by vendor transforms into reduced rates and subsequently to cost savings for the customer.

Contract Staff

Maintain personal information, manage Time and Expense entry and submission.

ProServiz®

The Processes....

“With Proserviz®, for a fraction of the cost of existing operations you will have an end-to-end automated services procurement which enables your business with sustained value creation”



Supplier Relationship Management

Manage dozens of suppliers, agreements, contracts, rate cards and contacts online for easy retrieval and to relate to transactions governed by the terms and clauses, more efficiently with fewer resources in a paperless environment.

Requisitioning and Sourcing

Manage scores of Project Managers who issue hundreds of requisitions to dozens of suppliers who in turn submit thousands of candidate profiles with work flowing to the right people and right places in real time. Policies and processes inherently govern these transactions in a paperless environment. Eliminate significant personnel resources, effort, errors and omissions.

Work Order / Purchase Order

Instantly generate a draft Work Order/Purchase Order with almost all of the information pulled from the integrated solution database. Feeds terms and data into automated billing.

Time and Expense

Facilitate online Time and Expense entry, submission, and approval. Eliminates personnel interruptions, helps avoid away-from-the-desk time and boosts productivity of contractors and project managers. Feeds data into automated billing.

Billing and Payment

Generate consolidated billing with a single click and feed to your accounts payable. Save resource time and effort, eliminate errors and omissions, cut suppliers' overhead that could transform into customer savings.

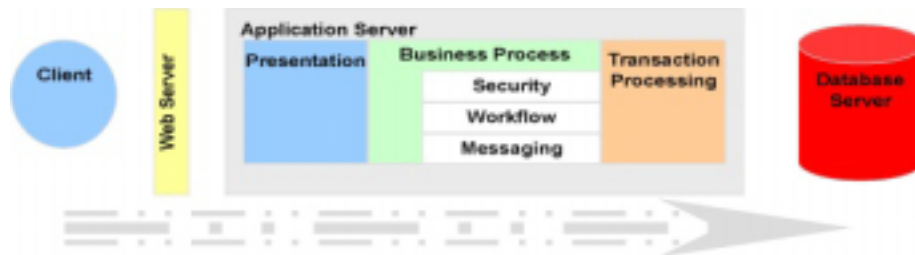
Reporting

Generate instant reports, whether it is for analysis or for tracking. From our integrated solution that connects processes, people and data, reports are generated on the fly in real time, saving our customers enormous amount of resource time and effort.

ProServiz®

Solution Architecture

ProServiz® is designed and developed using a process oriented architecture with externalization of business rules and workflow. The design is a role based workflow and focuses on process flexibility and optimization.



Solution Datasheet

Workflow	<p>Role based and customizable Notifies users of their activities Alerts managers in case of delays Routes work to the next user</p>
Visibility and tracking	<p>Managers at all levels have their relevant information at their finger-tips.</p>
Analysis and Reporting	<p>Sophisticated query and reports module facilitates information presentation for analyzing supplier performance, services spend, tracking, etc.</p>
Process audit	<p>Unique Case File concept presents the life cycle around a sub-process</p>
Messaging Framework	<p>Records all the communications between users and permanently saves them for future reference. Eliminates the use of telephone calls and external email communications, which do not provide for tracking. Eliminates the possibility of undocumented negotiations that potentially cause disputes and there by improving the worker productivity.</p>
Adaptability and Optimization	<p>The software adapts (attributes, privileges and workflow) to your needs. Change it when you need it and how you need it. Each process is like a custom application tailored by you for you.</p>
Business value	<p>Reduced paperwork. Increased efficiency, capability and productivity. Reduced operating costs Faster processing times Improved service to customers Better supplier relationship management. Standardization of services procurement process Improved control over costs. Increased ability to procure quality resources at highly competitive rates. Reduced billing errors.</p>

ProServiz®

*Please contact us today to
learn more about ProServiz®
or to get a free strategic
opportunity assessment.*

*We will demonstrate the
extraordinary value our
Solution can bring to your
enterprise.*



Business Value ProvisioningSM

**nLeague Services
2050 Marconi Drive
Suite 300
Alpharetta GA 30005**

**770-777-8261
sales@nleague.com
www.nleague.com**

ProServiz®

Copyright © 2004 nLeague Services inc.

*"We have good people
working on poor
processes. What we want
is good people working
on great processes"*

Michael Hammer